

CAREER COACH DC

THE CONNECTION

CCDC Career Coach Connection Monthly Email Newsletter - April 2023



CCDC SPOTLIGHT

Nicole Dawson, Career Coach DC Team Lead

Hometown: Wilson, NC

What do you enjoy about working with CCDC?

The most enjoyable part of my job with CCDC is working with passionate team members and encouraging them to empower eligible D.C. residents by providing individualized Career Coaching services.

A fun fact about you: I absolutely love reading. For many years I've collected books so I currently have my very own self-respecting home library.

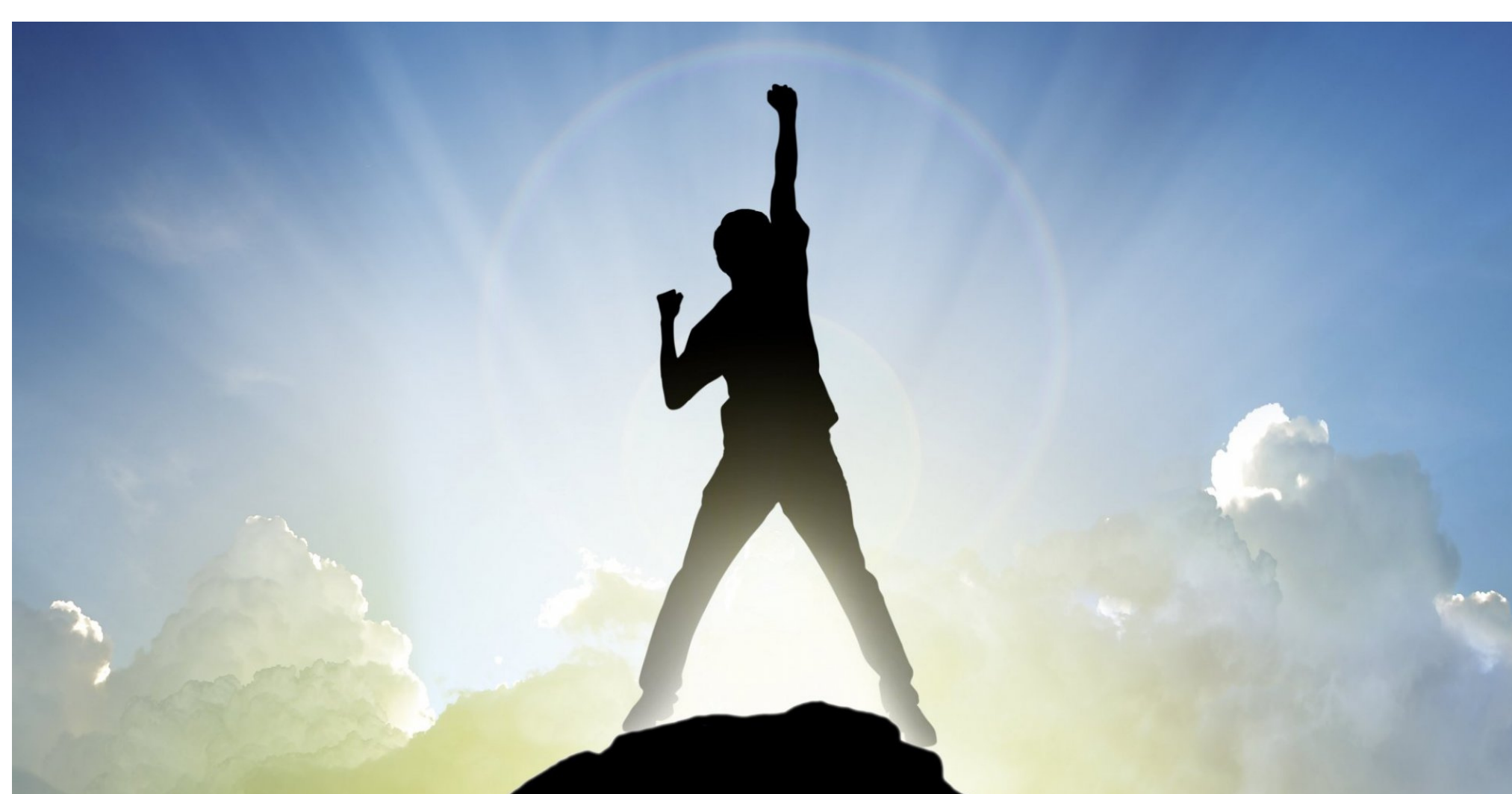
COMMUNITY OF PRACTICE

The CCDC Community of Practice offers a calendar of workforce-related events and a robust library of resources for workforce-development practitioners. We provide support through three main components:

- Career Coach Connection
- The Connection E-Newsletter
- Career Coach Boot Camp

We want to engage and learn from others who are currently offering job-coaching and workforce-development services.

For more information click [here](#)



SUCCESS STORY

Resident AW was employed as an Independent Contractor and lost a significant number of contracts due to COVID-19. He came to Career Coach DC with a desire to take charge of his career. His Career Coach conducted several one-on-one coaching sessions with him where they revised his resume and reviewed skills-based interviewing techniques. The coach also worked with him to improve his public speaking and presentation skills. Armed with these improved skills and renewed self-confidence, the resident was able to create a YouTube channel where he discussed various topics. Through this effort and additional social media-based networking, he was able to network and land a new position as a Service Design Consultant. Congrats to Mr. AW.



5 STAR CUSTOMER SERVICE

Did you get a chance to participate in our April Community of Practice (CoP) Monthly Training presented by Joseph Seymour, Managing Director of Operational Excellence at KRA Corporation? The topic was "5 Star Customer Service". During this session we discussed the levels of customer service and ways to ensure your clients have a great experience while receiving services. For those of you who missed out, we have the recording available for you here

WATCH IT [HERE](#).

MAY COMMUNITY OF PRACTICE EVENT

Topic: Developing Self Awareness

Date: May 18th @ 3pm

How well do you know yourself? We've defined self-awareness as the ability to accurately sense and identify your own feelings. It's the foundation that supports all the other emotional intelligence competencies. Here, we'll discuss how to develop your self-awareness and introduce the self-awareness triangle.

[Register Here](#)



¿HABLAS ESPAÑOL?

Si es así, contamos con personal que habla español para ayudarte a prepararte para tu próxima carrera. Si estás interesado en hablar con alguien para comenzar, por favor llama a 771-201-1450. Esperamos trabajar contigo.

CCDC LOCATIONS

CCDC services are offered virtually and in-person throughout the city and can be found at the following sites:

Hours: 10am - 4pm

1330 Apartments (Tues & Thurs) 1330 7th Street NW
Anacostia Library (Wed & Fri) 1800 Good Hope Road SE
Arbor View (Mon & Thurs) 220 Southern Avenue SE
Benning Library (Wed & Fri) 3935 Benning Road SE
Capital View Library (Wed & Fri) 5001 Central Avenue SE
Edgewood Commons (Wed & Thurs) 611 Edgewood Street NE
Fort Stevens (Tues & Thurs) 1339 Fort Stevens Drive NW
Martin Luther King Library (Wed & Fri) 901 G Street NW
Meadowbrook Run (Tues & Thurs) 3647 6th Street SE
Mt. Pleasant Library (Wed & Fr) 3160 16th St NE
Wardman Court (Mon & Fri) 1312 Clifton Street NW

If you would like to have CCDC representatives at your location, please email Fran Gedepoh, CCDC Career Coach Manager at Fran.Gedepoh@dc.gov.



CCDC UPDATES

We are pleased to announce 3 new staff that have been added to the CCDC Program:

- Tiffany Young
Career Coach Lead Cohort 3
- Sharon Danqua
Intake & Outreach Specialist
- Rhasida Beynum
Career Coach



ARE YOU INTERESTED IN JOINING THE TEAM?

WE STILL HAVE OPEN POSITIONS, YOU CAN APPLY HERE!

ADDITIONAL WORKFORCE SERVICES

DCWIC is a private-sector led board responsible for advising the Mayor, City Council, and District government on the development, implementation, and continuous improvement of an integrated and effective workforce-investment system. The DCWIC coordinates additional workforce resources in collaboration with the American Job Centers and the DC One-Stop Operator that collaborates with community-based organizations to effectively integrate a one-stop, no-wrong-door system for jobseekers.

If you are working with jobseekers and would like to learn more about the American Job Centers please start [HERE](https://does.dc.gov/service/american-job-center) (<https://does.dc.gov/service/american-job-center>)